



# RETURNS AND EXCHANGES

RAGBRAI.com/shop

**1** If no invoice is attached, please fill out your name, address and order information below.

Order ID# \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

City State Zip \_\_\_\_\_

Phone \_\_\_\_\_

Email Address \_\_\_\_\_

Your satisfaction is important to us. If you are unsatisfied with your purchase, you may return any unworn merchandise within 30 days for an exchange and/or refund. Please complete the following information and return it with your merchandise.

Please allow 10 business days for your exchange/refund to be processed. A refund check will be issued for all returns. We cannot credit the refund to your credit card. If additional payment is due, please enclose a check or your credit card information.

**2 REFUND** List items you are returning for refund.

**3** Reason for return. Choose a code from the list below and enter in the return reason code to the far left in **Step 2**.

Return Reason Code	Item Name	Size	Qty	Price
Merchandise Enclosed Total				

- [1] Did not fit - Too Large
- [2] Did not fit - Too Small
- [3] Wrong color
- [4] Not as expected
- [5] Did not like item
- [6] Defective - Poor Quality
- [7] Damaged
- [8] Wrong Item
- [9] Ordered incorrectly

**4 EXCHANGE** List items you are returning for exchange.

**6** Please affix label to package with merchandise and form enclosed.

Item Name	Size	Qty	Price
1. Exchanging:			(A)
For:			(B)
2. Exchanging:			(A)
For:			(B)
Merchandise Desired (B)			
Difference (A LESS B)			
Total refund or payment due			

**5** If payment is due, please enclose a check.

  
 RAGBRAI MERCHANDISE  
 400 LOCUST ST., SUITE 500  
 DES MOINES, IA 50309