

Frequently asked questions on GoFundMe

Why should I use GoFundMe?

It's easy. Start in just a few steps Get your fundraiser running and ready to share with just a few clicks.

It's powerful. Everything you need to succeed - Successful fundraising is at your fingertips. Share updates, thank donors, and get daily transfers to your bank with GoFundMe's powerful fundraising tools.

We're trusted. Chosen by donors worldwide - You and your donors are protected by our [GoFundMe Giving Guarantee](#) and global team of Trust & Safety experts. Join the platform 100+ million people trust to give and get help.

What can I raise money for?

We see people use GoFundMe to raise money for themselves, friends and family, or even complete strangers in random acts of kindness. You raise money for just about everything, including medical expenses, education costs, volunteer programs, youth sports, funerals & memorials, and even animals & pets.

How does GoFundMe work?

You start a GoFundMe by telling your story and setting a goal. Then, you'll be ready to share your fundraiser with your friends, family and social media networks to begin collecting donations. Every donation is yours to keep, whether or not you reach your goal.

GoFundMe is there to help you raise money online for the things that matter to you most. In just a few minutes, you'll be able to personalize your fundraiser and share it with the people in your life.

How does GoFundMe keep fundraisers safe?

Being a safe and trusted place to give and receive help is our top priority.

GoFundMe features the very best in secure payment encryption technology. To help keep the platform safe, donations are processed by our payment partners, held, and then released only to the person named as the recipient of the funds.

How do I get donations?

GoFundMe provides an easy way to raise money from your friends, family, and online community. The platform makes it simple to share your fundraiser in a variety of ways to bring in donations. You can share your fundraiser on social media, in text messages or emails, or other platforms or groups you are a part of.

How do I transfer funds from my fundraiser?

Once your GoFundMe starts receiving online donations, you can easily request a bank transfer at any time. Transferring money does not affect the progress meter displayed on your fundraiser. Simply click 'Bank transfers' while logged into your account and follow the instructions. You can transfer your balance directly to your bank account or add a beneficiary to transfer the donations for you. Bank transfers take 2-5 business days to arrive.

Are there any deadlines or time limits?

While there are important transfer deadlines you'll need to observe to avoid donations being refunded to donors, your fundraiser will remain live until you choose to turn off donations or remove the fundraiser altogether.

What if I don't reach my goal?

No problem. Reaching your goal is not required. With GoFundMe, you keep each and every donation you receive. Your fundraiser will be able to accept donations even after your goal is reached. Once the goal is reached, the progress meter on your fundraiser will show that you have received more than your goal amount. If you'd like to continue raising money, you can keep your fundraiser running for as long as you'd like.

How do I fundraise with a team?

GoFundMe Team Fundraising is specifically designed to help groups small and large raise money together. Your sponsor group can join together to raise money on a single fundraiser, sharing responsibilities and building community in one place.

One person sets up the fundraiser, and then invites friends, family, neighbors, and supporters to join their team. Once your team has joined, every member can post updates, thank donors, and share the campaign. 5 heads are better than one!

Have questions about your GoFundMe?

Visit [GoFundMe.com/help](https://www.gofundme.com/help) for more information or to connect with our Customer Care team directly.

